QUARTERLY RETROSPECTIVE

Logistics

- Once, at the end of each quarter
- 60-90 mins
- Review the process to figure out how to increase quality, collaboration and system effectiveness

Useful questions

- Are we the best we can be?
- What wound you up?
- What surprised you?
- If you could change one thing, what would it be?

Inputs

- Assumptions made
- Successes & failures
- Dependencies & blockers
- Insights from System Review & QBR

Attendees

EVERYONE!

Outcomes

- Improvement actions (with owners)